RETURN/RECLAMATION

ANALYTICS SHOP.COM
by ALTMANN ANALYTIK

ALTMANN ANALYTIK GMBH & CO. KG
Logistics
Industriestr. 3

86456 Gablingen

Please follow these steps for return or reclamation:
With this return form you can send us back the goods. For this purpose, please enter your complete contact information as well as the item number and name of the claimed products in the fields provided. Further we ask you to tick one of the reasons for the return listed below.

Please note:

- Returns can only be accepted within 14 days after delivery, as long as the items are in immaculate condition and in its original unopened packaging (for HPLC columns: intact seal).
- We hold the right to charge a service fee for returend goods, if the reason for return is not our fault. This fee amounts up to 15% of the goods value or at least 15 EUR plus VAT.
  An additional fee will be incured from the manufacturer for items not held in our stock.

RETURN-NUMBER assigned by Altmann Analytik	
Company	
Department	
Name	
Street	
Post Code/City	
Telephone	
Telefax	
E-Mail	

ITEM CODE	DETAILS	QUANTITY

REASON FOR RETURN:

☐ Incorrect goods delivered ☐ Incorrect order ☐ Return of product for test

☐ Damaged item ☐ Repair ☐ Other: _____

Stamp/Signature Customer: